

Terms of Use and Disclaimers

Acceptance of Terms

Please read these Terms of Use carefully.

This website is provided by the Bank of Canada (the “Bank”) in connection with its responsibilities under the [Retail Payment Activities Act](#) (“RPAA”). If you do not agree with these Terms of Use or the statements found on this site, or any part of them, you may leave the site. Your use of this site means your agreement to accept these Terms of Use, including the Disclaimers made in this Statement, and the Bank’s use of digital markers, including cookies, on this site.

With respect to your application to register as a Payment Service Provider, checking the acceptance box on the “Create Administrative User Profile Page” of this site constitutes:

- Your agreement to accept these Terms of Use, including the Disclaimers made in this Statement.
- Your acknowledgement of the Bank’s collection, use and disclosure of personal information as indicated in this site’s Privacy Statement.

The Bank reserves the right to update or modify this site, the Terms of Use and the statements on this site at any time without prior notice. Your continued use of this site following any revision of this site, these Terms of Use or any statement constitutes your agreement to accept such changes.

Use of This Site

With respect to your use of this site, including registration of Payment Service Providers and the payment of fees, you agree to:

- Be solely responsible for ensuring that such access and use of this site and any service provided through it, including through passwords, credentials or tokens issued or otherwise made available to you, is restricted to yourself or authorized individuals.

- Provide such accurate, complete and relevant information for registration, administration or enforcement purposes, whether in the initial application or as may be further requested by the Bank.
- Submit any changes or corrections in the information previously provided to the Bank, indicating what information has changed or is being corrected and when the change(s) took effect.

Transition Period

With respect to the transition period provided in the RPAA for Payment Service Providers to apply for registration with the Bank, you acknowledge that:

- During this transition period, the Bank is prohibited from informing applicants as to the outcome or potential outcome of the application for registration except in circumstances where the Minister of Finance issues a directive to the Bank to refuse to register an applicant.
- Decisions made by the Bank concerning registration as a Payment Service Provider under the RPAA will be published after the transition period ends.

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Self-Assessment Questionnaire. The Bank may use a third-party service provider to facilitate completion of a Self-Assessment Questionnaire. You agree that the Bank may access or use any third-party service for survey or questionnaire purposes and that you are solely responsible for complying with the terms of access and use of such third-party services.

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Privacy Statement

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Disclaimers

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Questions

Questions about this site may be directed to rps-compliance@bank-banque-canada.ca. The Bank will either answer your question or direct you to the appropriate department within the Bank for a response.